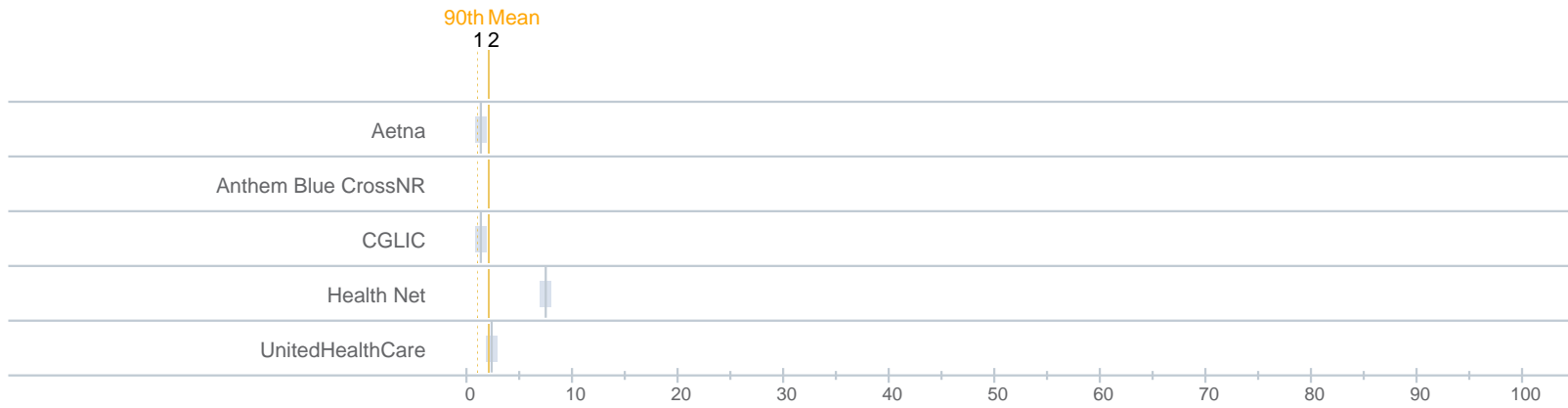


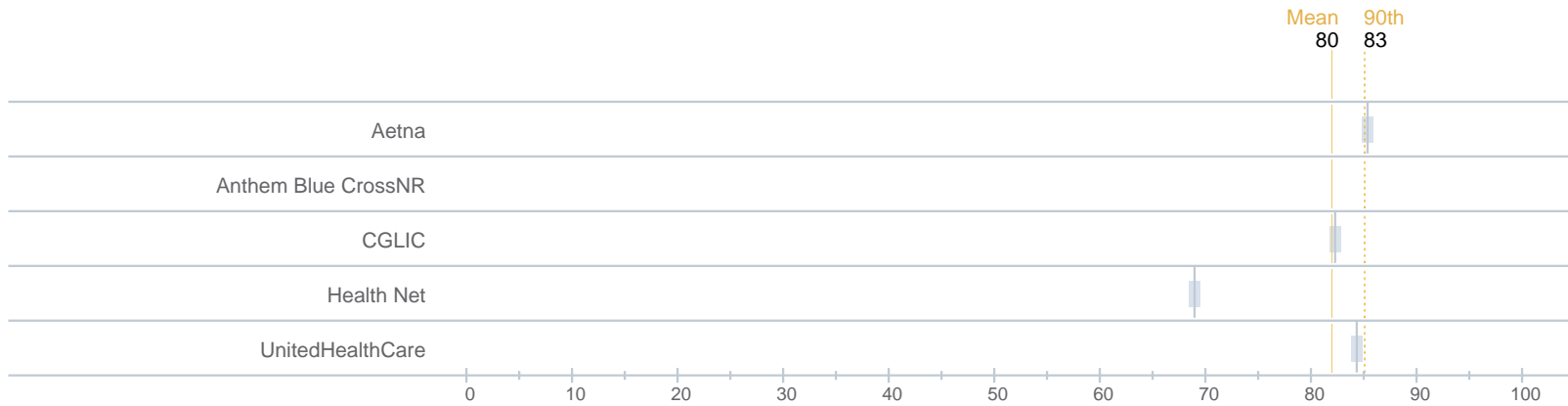
PPO  
ACCESS/AVAILABILITY OF CARE  
Call Abandonment<sup>a</sup>



**NOTES** Mean and 90th percentile are national averages  
a - Lower number reflects better performance  
NR - Not reported  
NA - Not reported due to small denominator size

PPO  
ACCESS/AVAILABILITY OF CARE

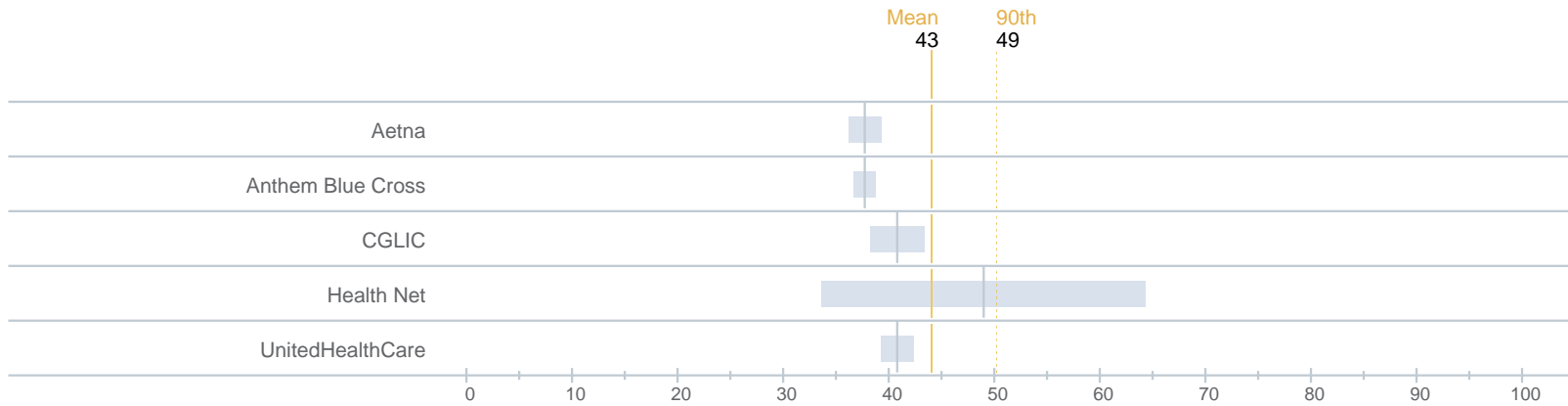
### Call Answer Timeliness



**NOTES** Mean and 90th percentile are national averages  
a - Lower number reflects better performance  
NR - Not reported  
NA - Not reported due to small denominator size

PPO  
ACCESS/AVAILABILITY OF CARE

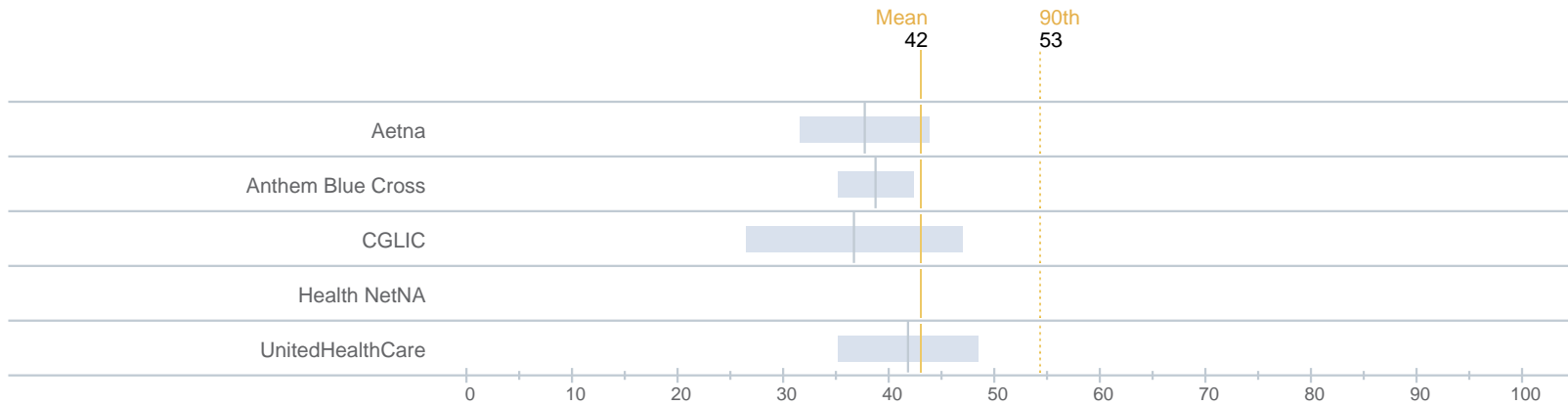
### Alcohol and Other Drug Dependence Treatment: Initiation - Total



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
ACCESS/AVAILABILITY OF CARE

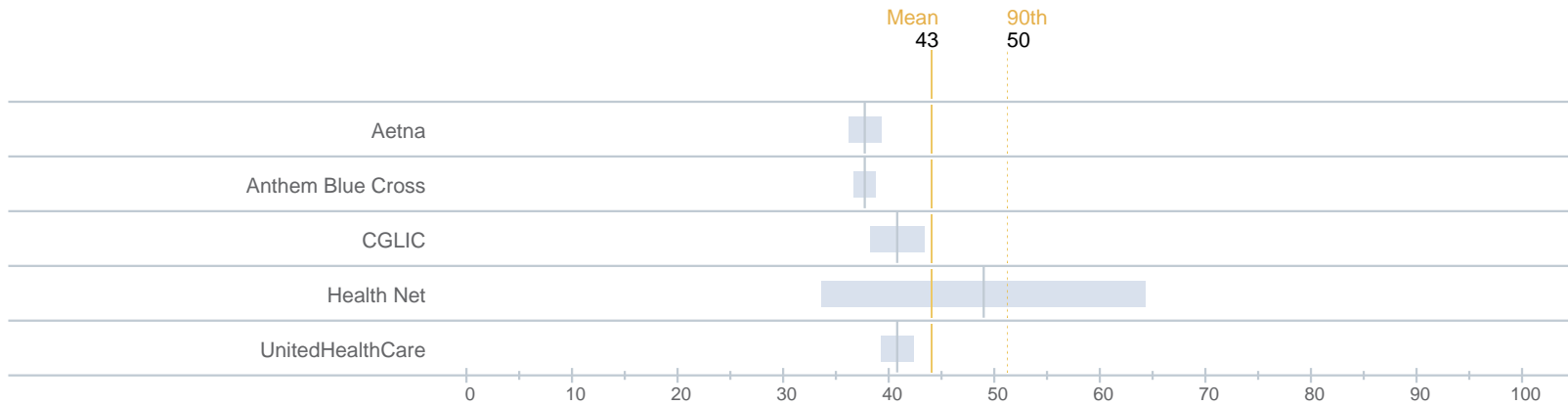
### Alcohol and Other Drug Dependence Treatment: Initiation - Age 13-17



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
ACCESS/AVAILABILITY OF CARE

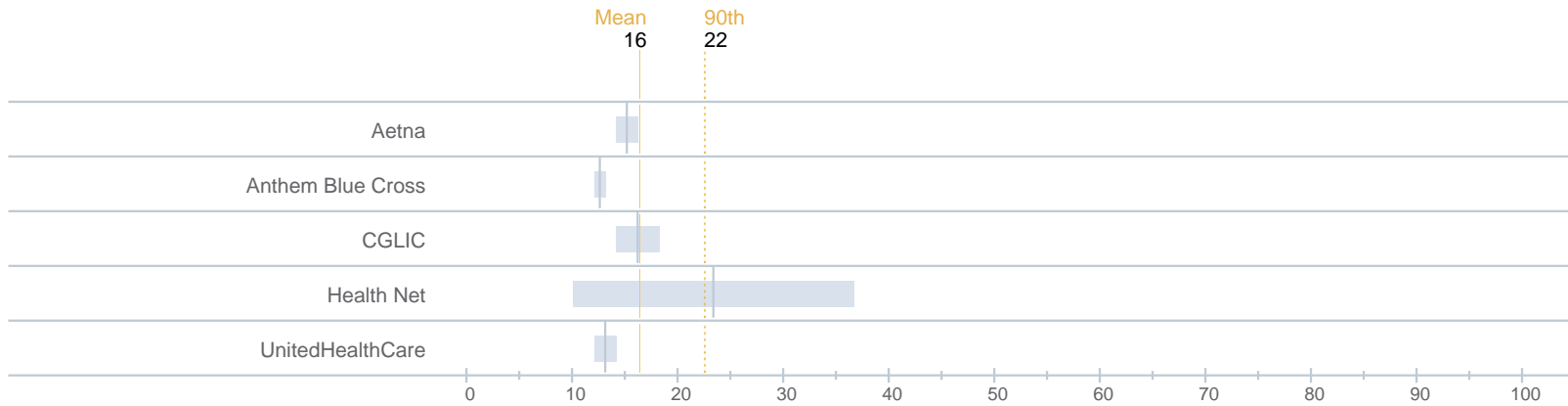
### Alcohol and Other Drug Dependence Treatment: Initiation - Age 18+



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
ACCESS/AVAILABILITY OF CARE

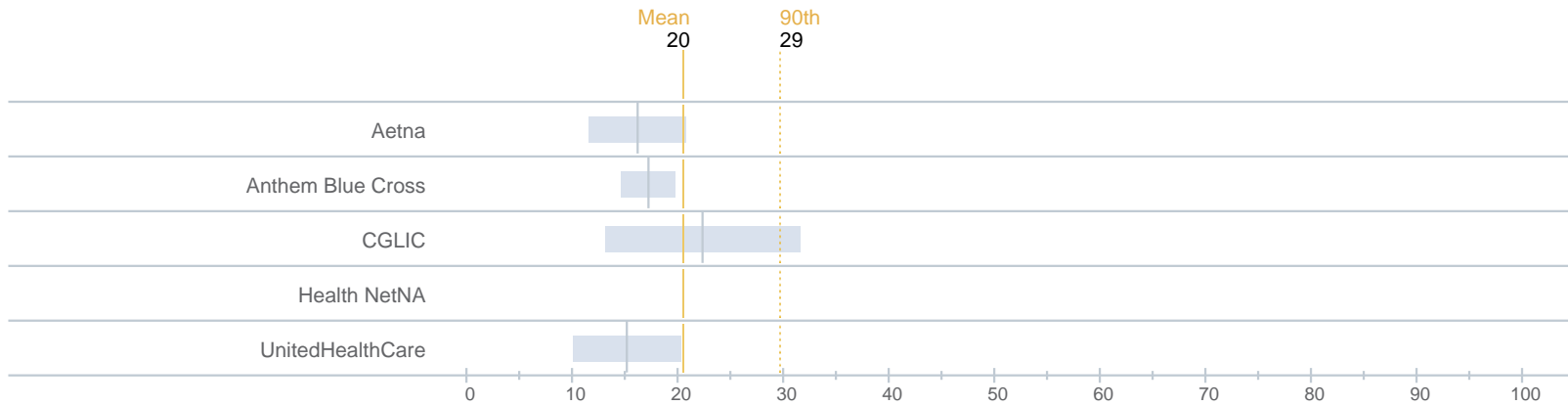
### Alcohol and Other Drug Dependence Treatment: Engagement - Total



**NOTES** Mean and 90th percentile are national averages  
a - Lower number reflects better performance  
NR - Not reported  
NA - Not reported due to small denominator size

PPO  
ACCESS/AVAILABILITY OF CARE

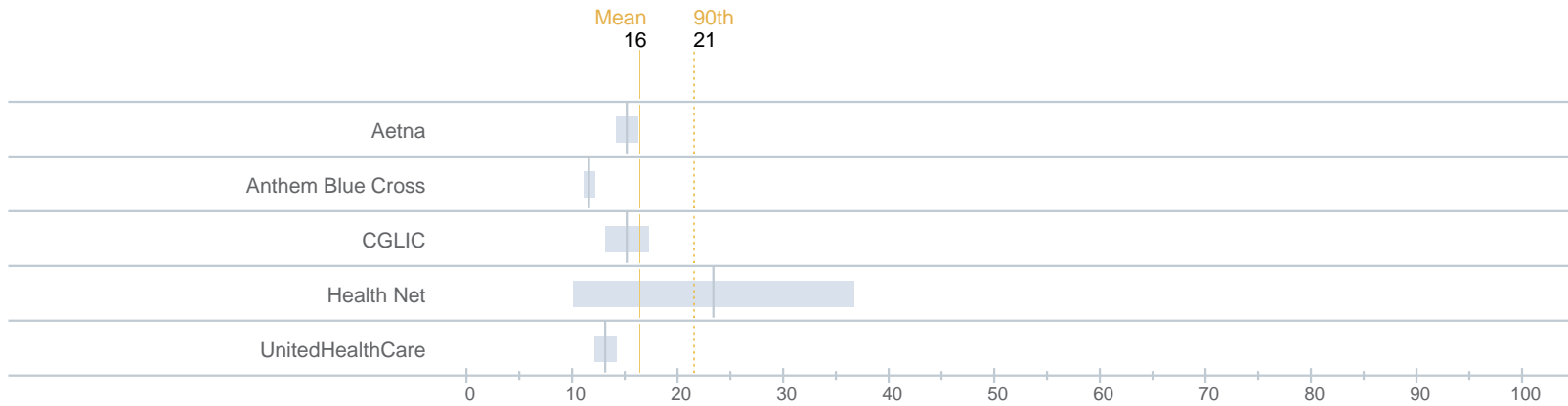
### Alcohol and Other Drug Dependence Treatment: Engagement - Age 13-17



- NOTES**
- Mean and 90th percentile are national averages
  - a - Lower number reflects better performance
  - NR - Not reported
  - NA - Not reported due to small denominator size

PPO  
ACCESS/AVAILABILITY OF CARE

### Alcohol and Other Drug Dependence Treatment: Engagement - Age 18+

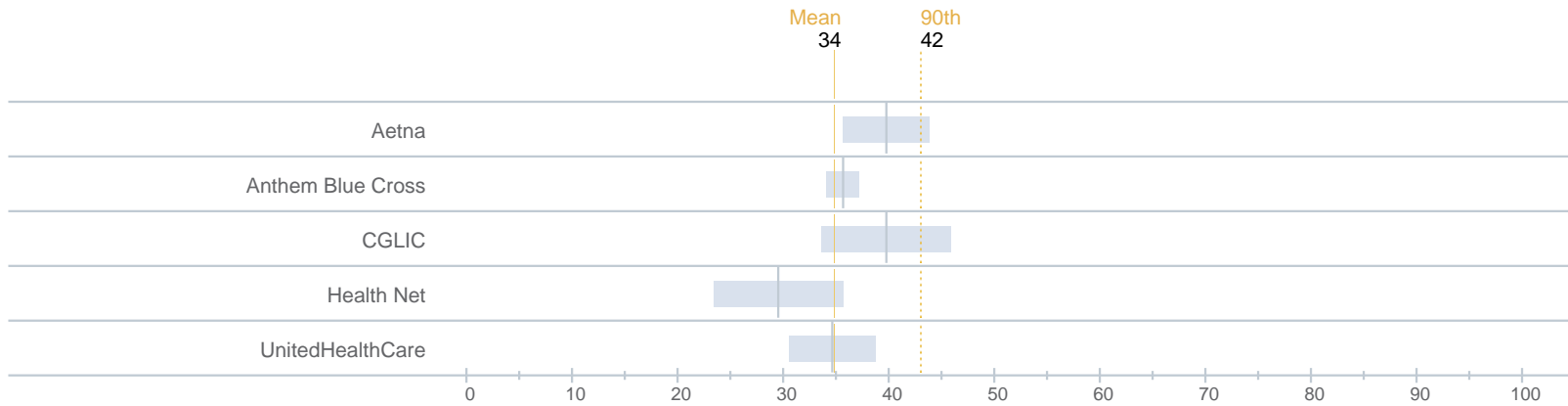


**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size



PPO  
BEHAVIORAL HEALTH

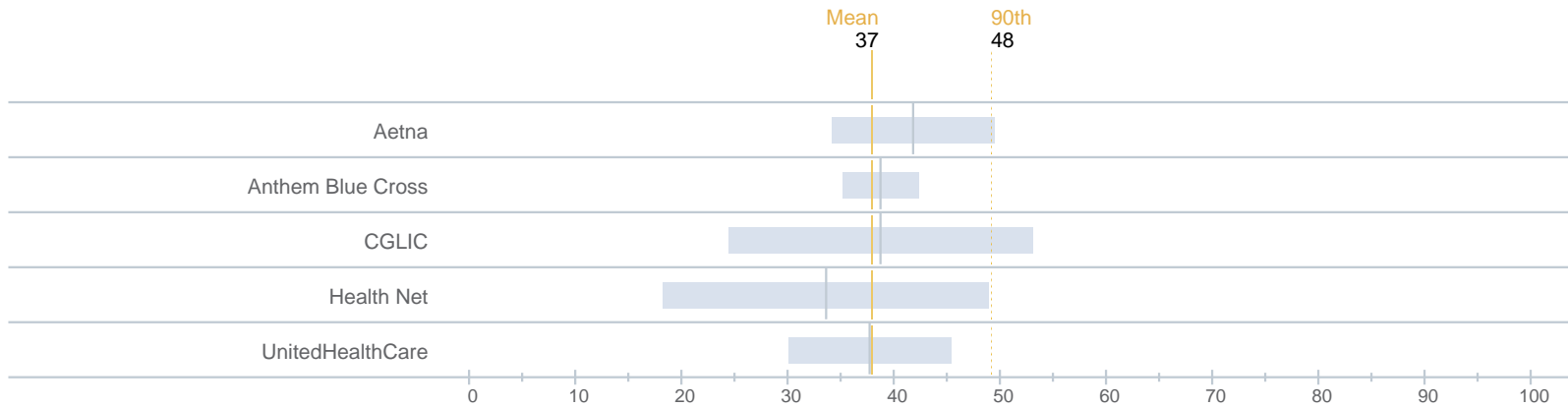
### Follow-up Care - ADHD: Initiation Phase



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
BEHAVIORAL HEALTH

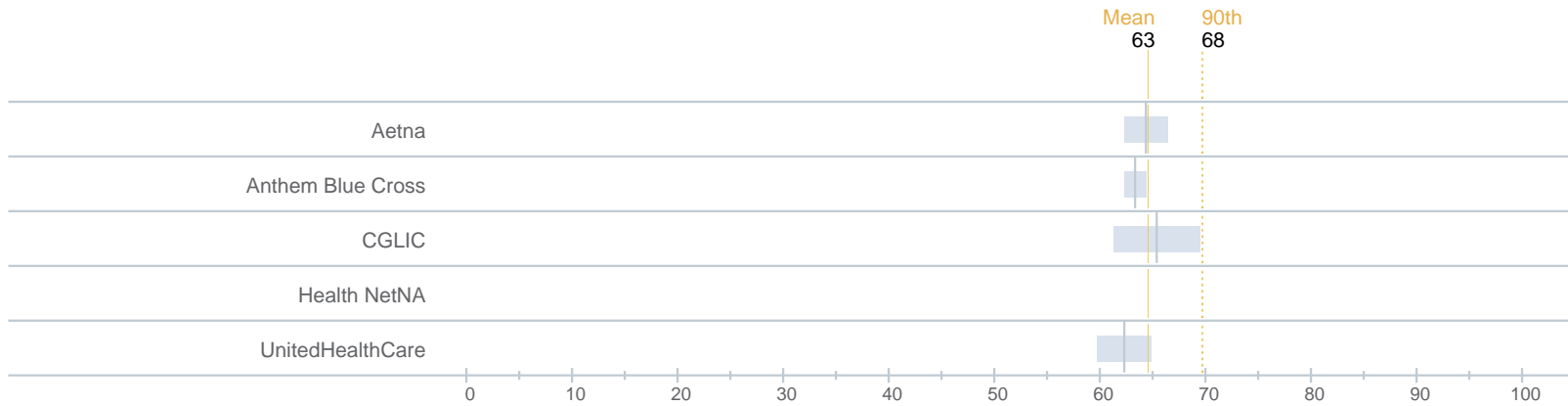
### Follow-up Care - ADHD: Continuation and Maintenance



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
BEHAVIORAL HEALTH

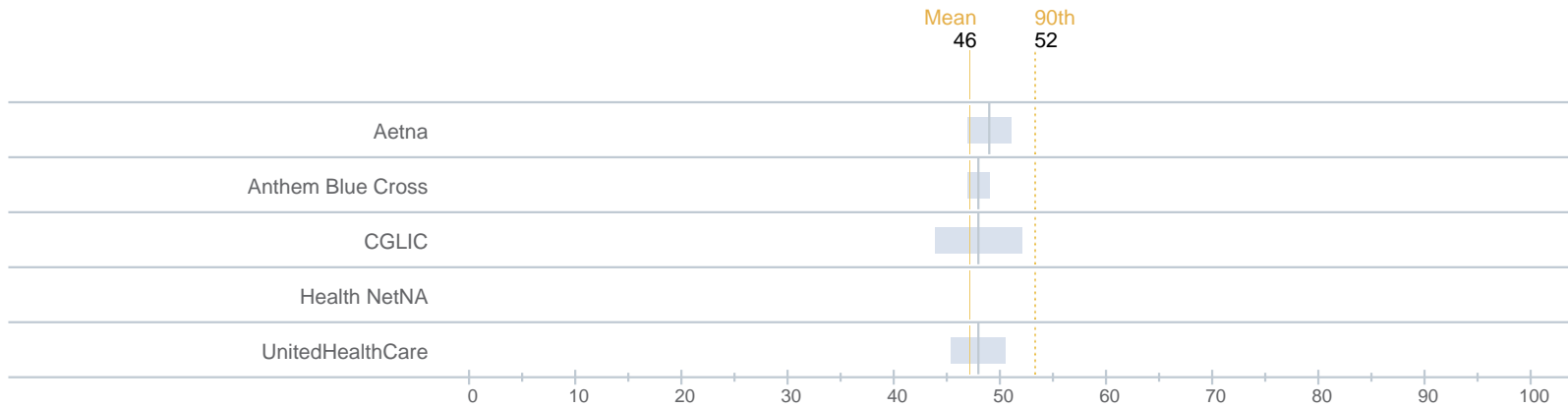
### Antidepressant Medication Management: Effective Acute Phase Treatment



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
BEHAVIORAL HEALTH

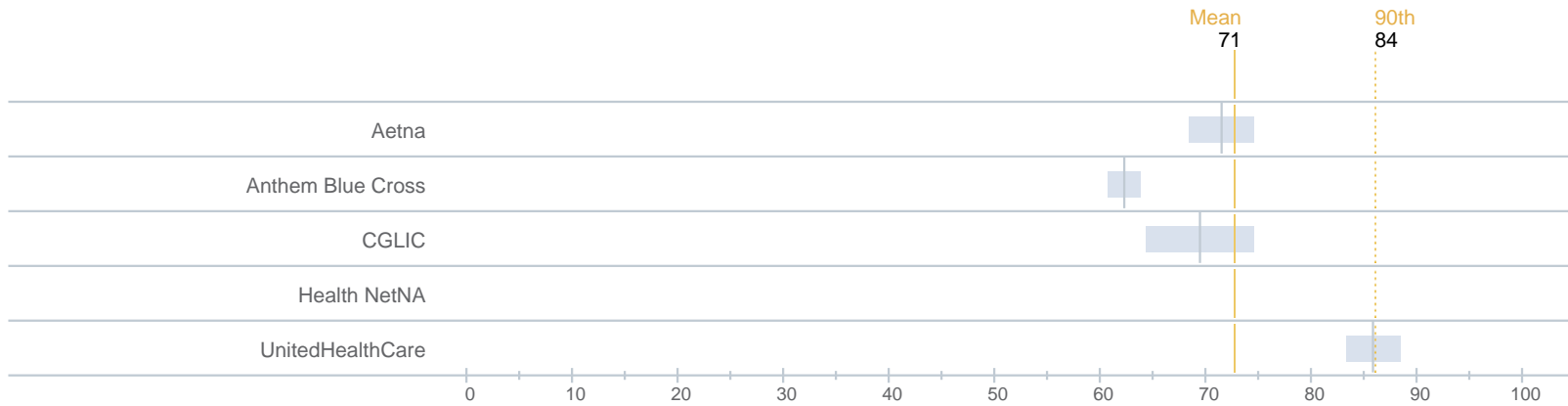
### Antidepressant Medication Management: Effective Continuation Phase Treatment



- NOTES**
- Mean and 90th percentile are national averages
  - a - Lower number reflects better performance
  - NR - Not reported
  - NA - Not reported due to small denominator size

PPO  
BEHAVIORAL HEALTH

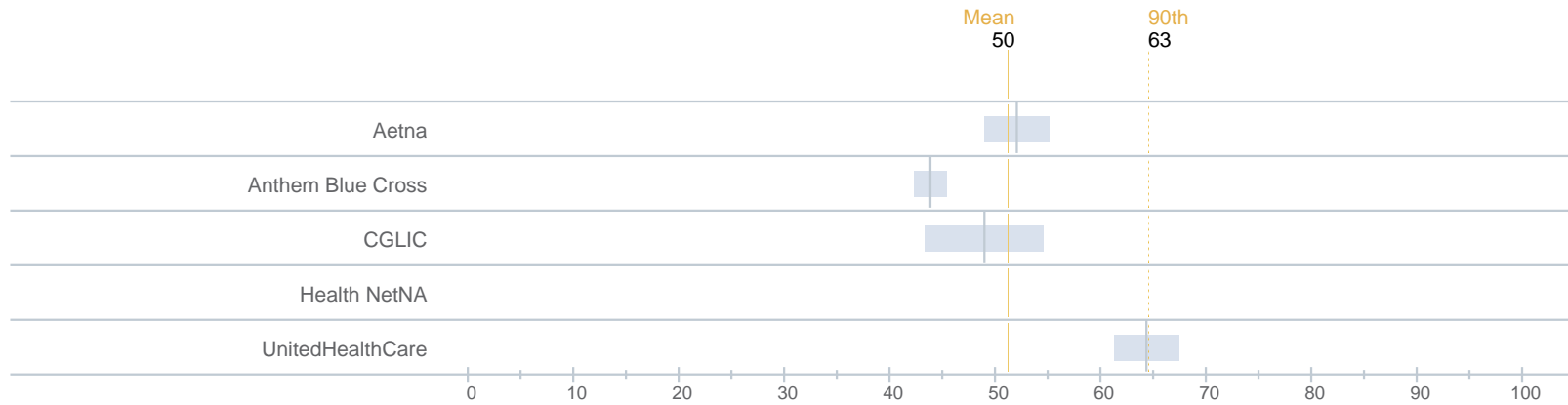
### Follow-up After Hospitalization for Mental Illness: Follow-up within 30 days of hospital discharge



- NOTES**
- Mean and 90th percentile are national averages
  - a - Lower number reflects better performance
  - NR - Not reported
  - NA - Not reported due to small denominator size

PPO  
BEHAVIORAL HEALTH

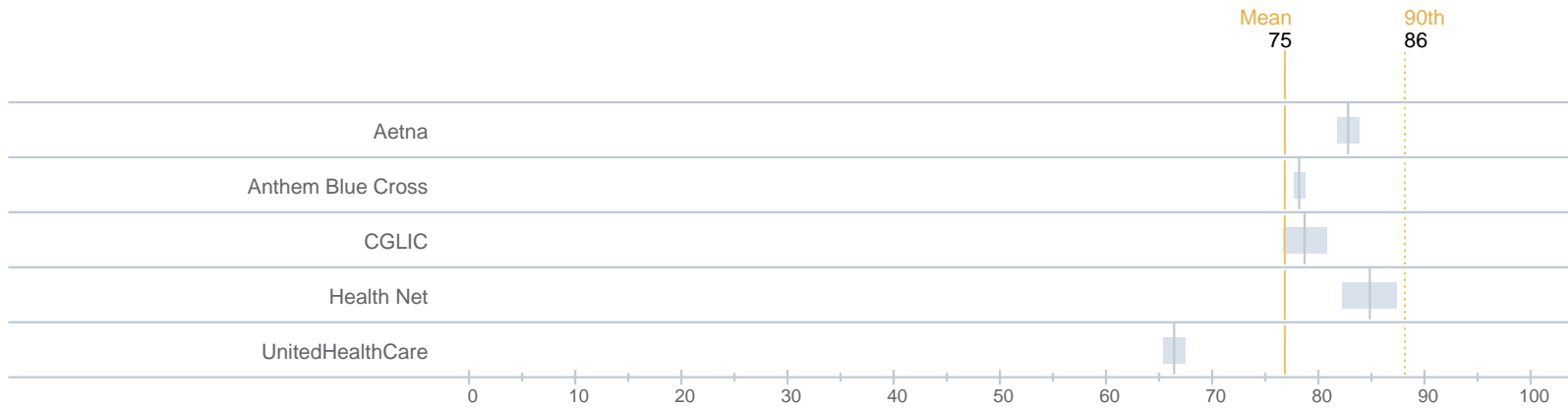
### Follow-up After Hospitalization for Mental Illness: Follow-up within 7 days of hospital discharge



- NOTES**
- Mean and 90th percentile are national averages
  - a - Lower number reflects better performance
  - NR - Not reported
  - NA - Not reported due to small denominator size

PPO  
CARDIOVASCULAR CONDITIONS

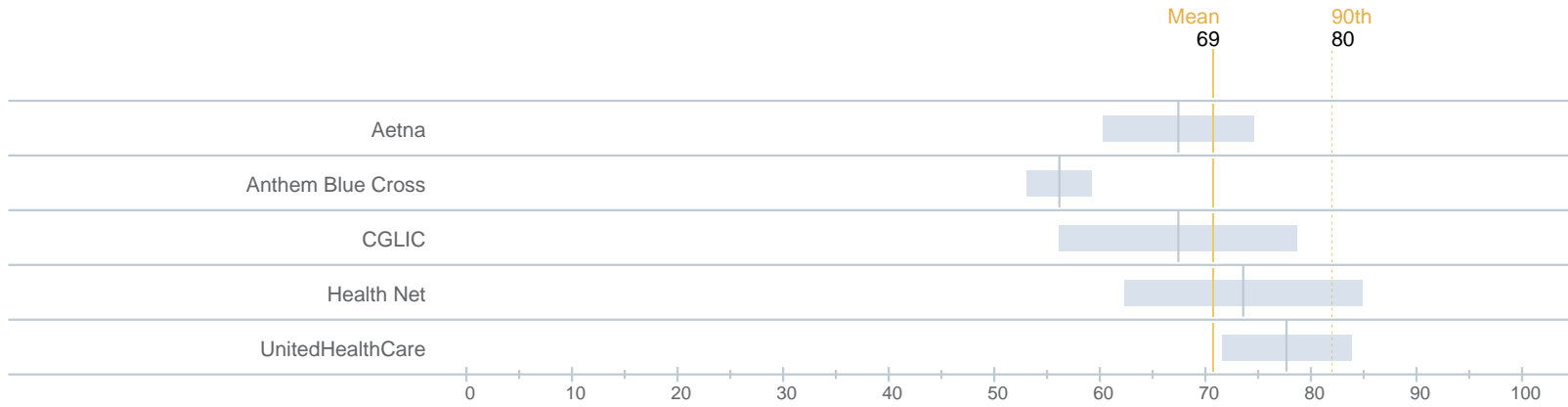
Cholesterol Management - Cardiovascular Conditions: LDL-C Screening



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
CARDIOVASCULAR CONDITIONS

Persistence of Beta-Blocker

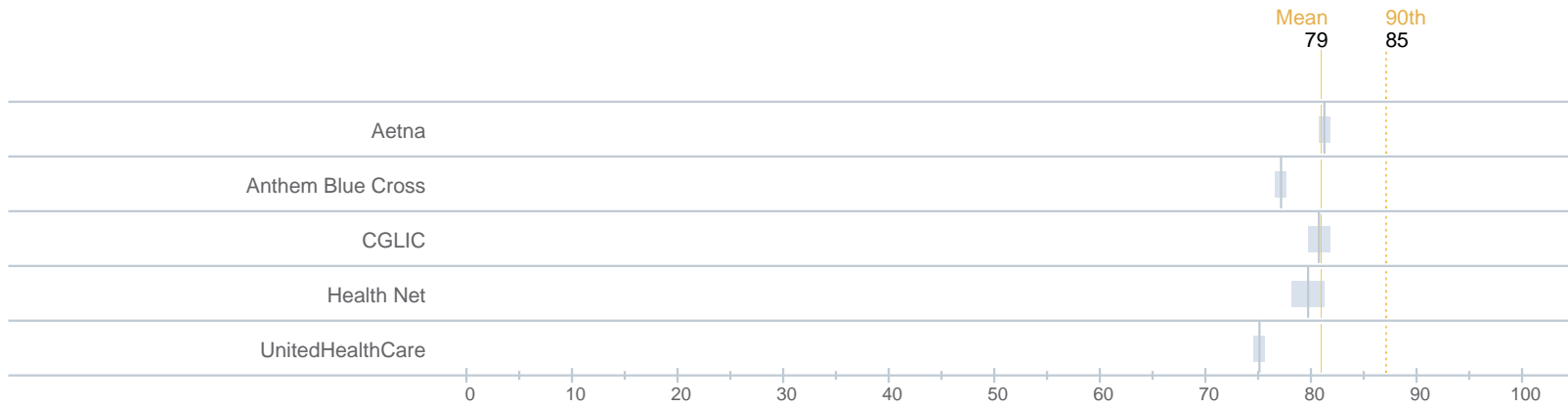


**NOTES** Mean and 90th percentile are national averages  
a - Lower number reflects better performance  
NR - Not reported  
NA - Not reported due to small denominator size



PPO  
DIABETES

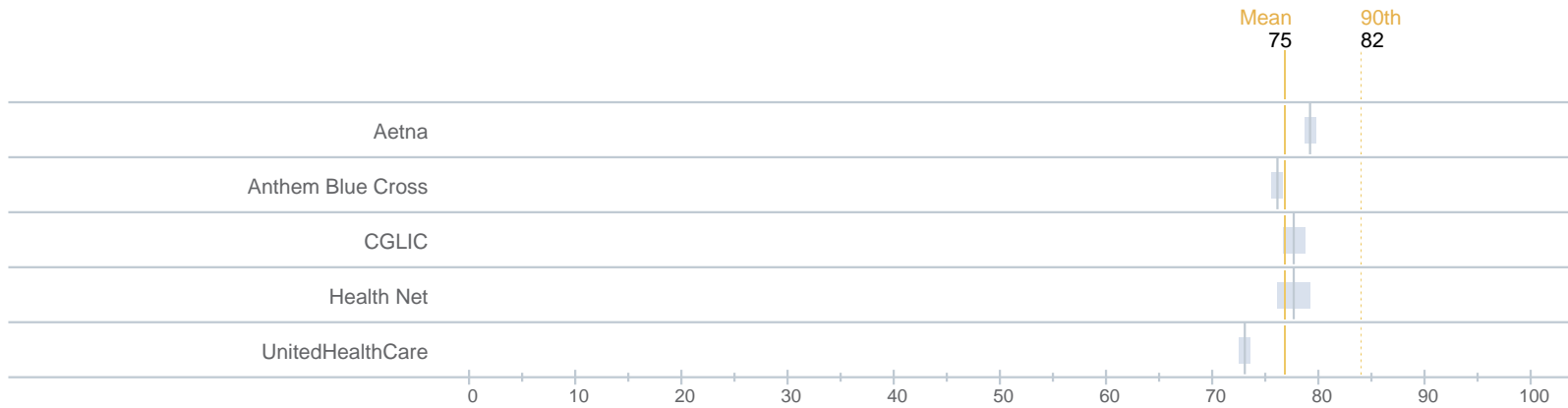
### Comprehensive Diabetes Care: HbA1c Test



**NOTES** Mean and 90th percentile are national averages  
a - Lower number reflects better performance  
NR - Not reported  
NA - Not reported due to small denominator size

PPO  
DIABETES

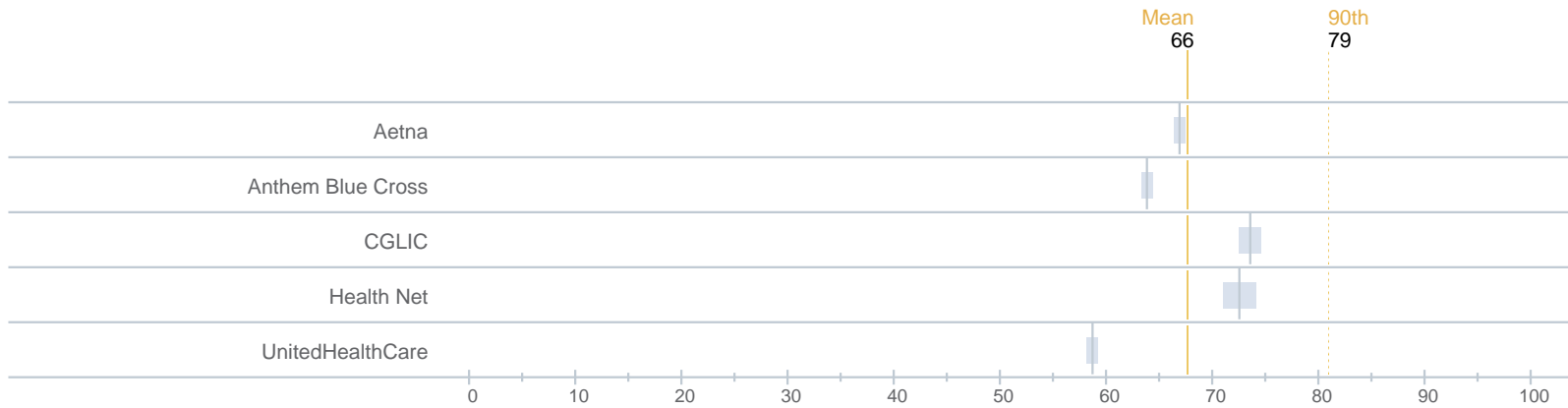
### Comprehensive Diabetes Care: LDL-C Screening



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
DIABETES

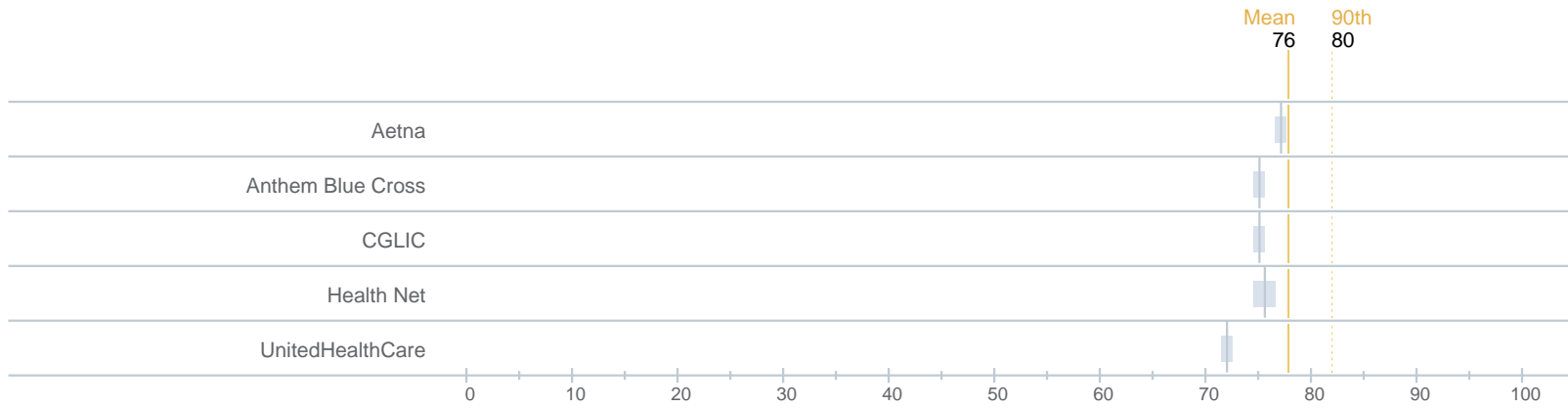
### Comprehensive Diabetes Care: Nephropathy Monitoring



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
MEDICATION MANAGEMENT

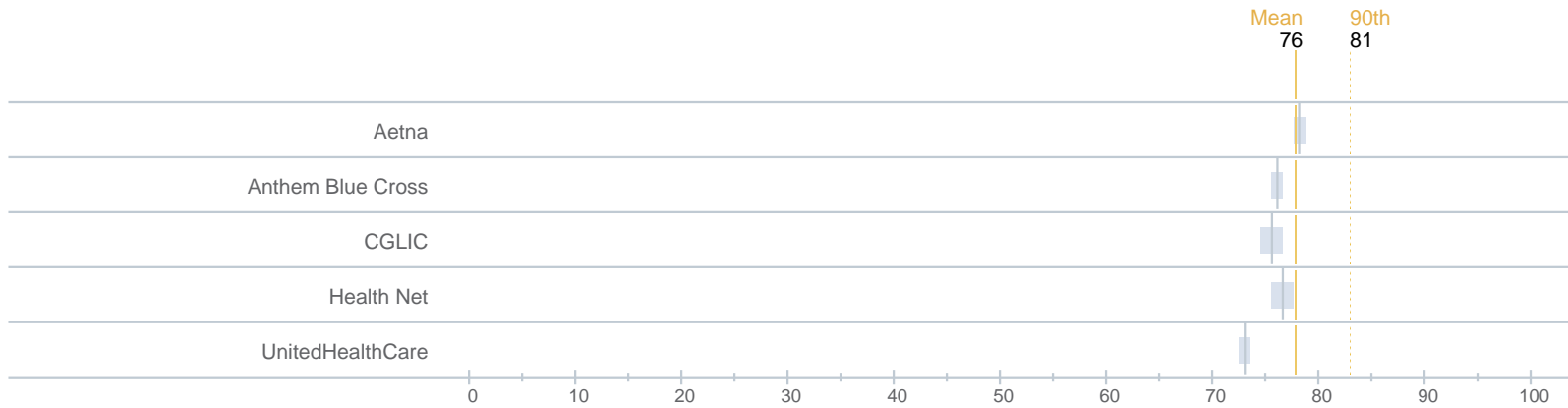
Annual Monitoring Persistent Medications: Total



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
MEDICATION MANAGEMENT

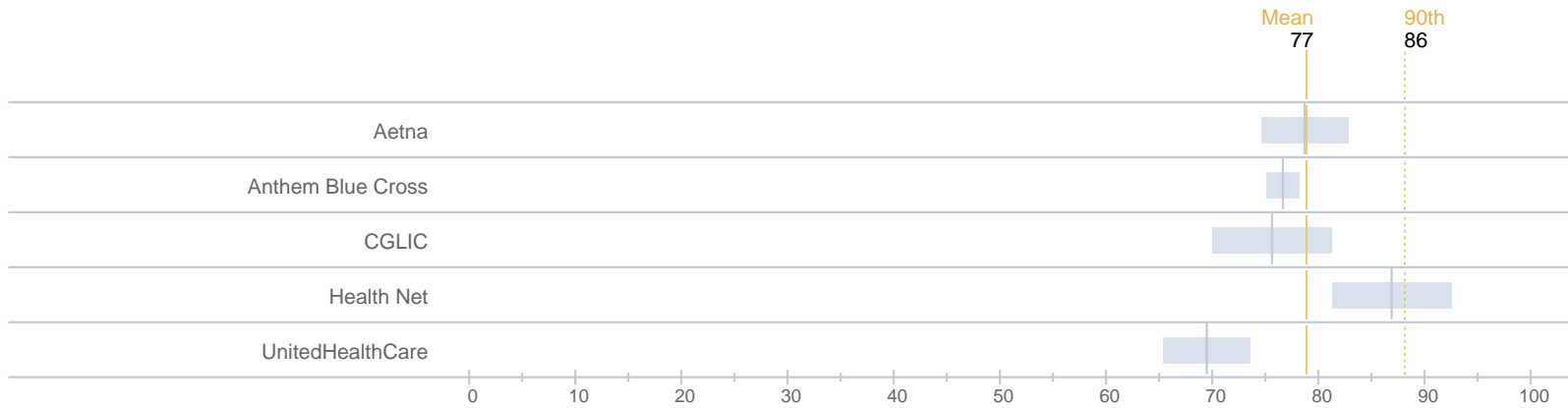
Annual Monitoring Persistent Medications: ACE or ARBs



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
MEDICATION MANAGEMENT

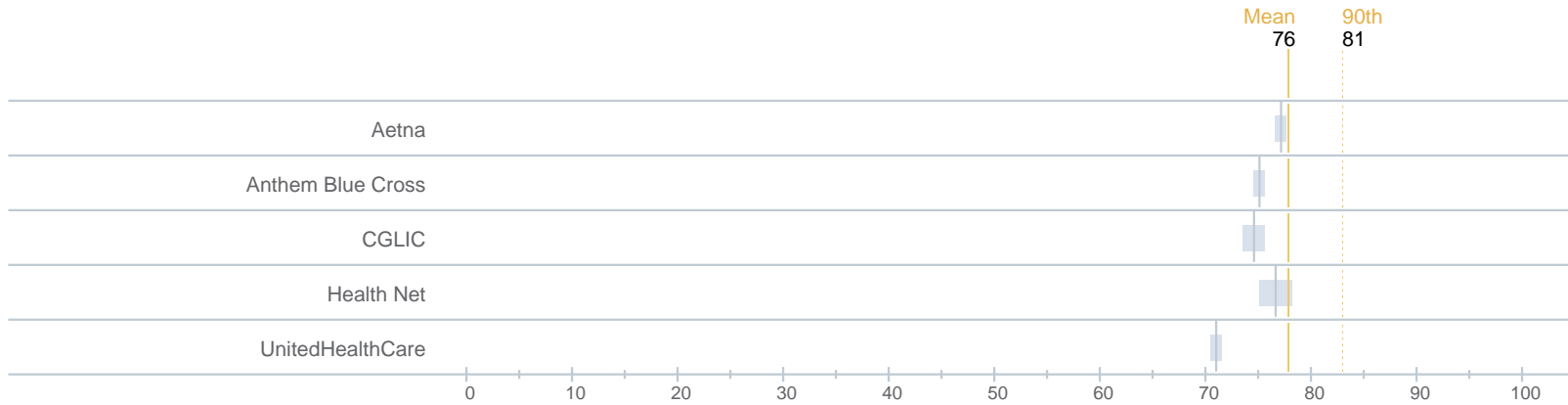
Annual Monitoring Persistent Medications: Digoxin



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
MEDICATION MANAGEMENT

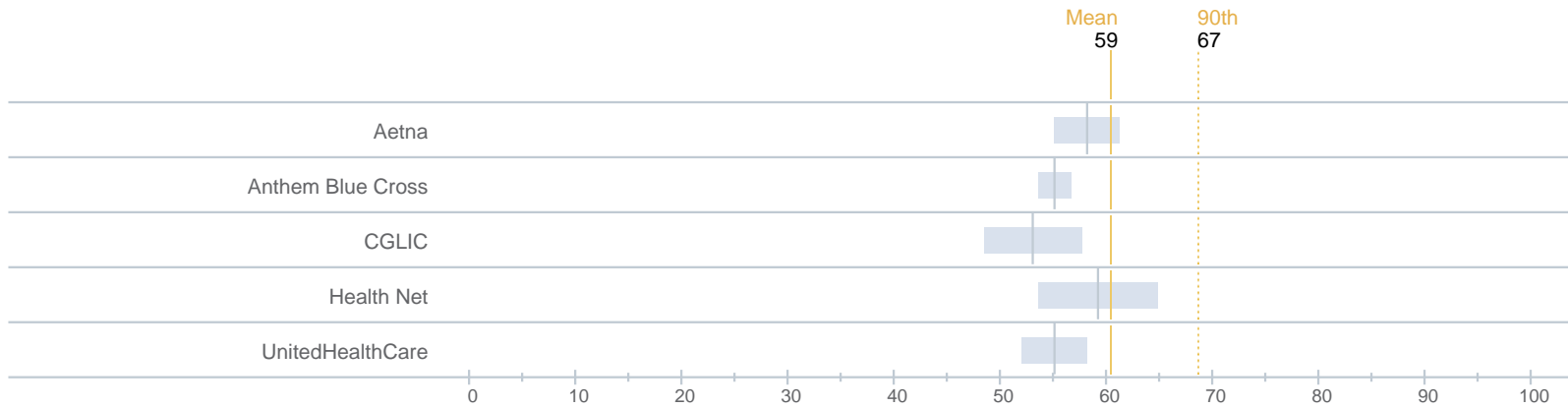
### Annual Monitoring Persistent Medications: Diuretics



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
MEDICATION MANAGEMENT

Annual Monitoring Persistent Medications: Anticonvulsants

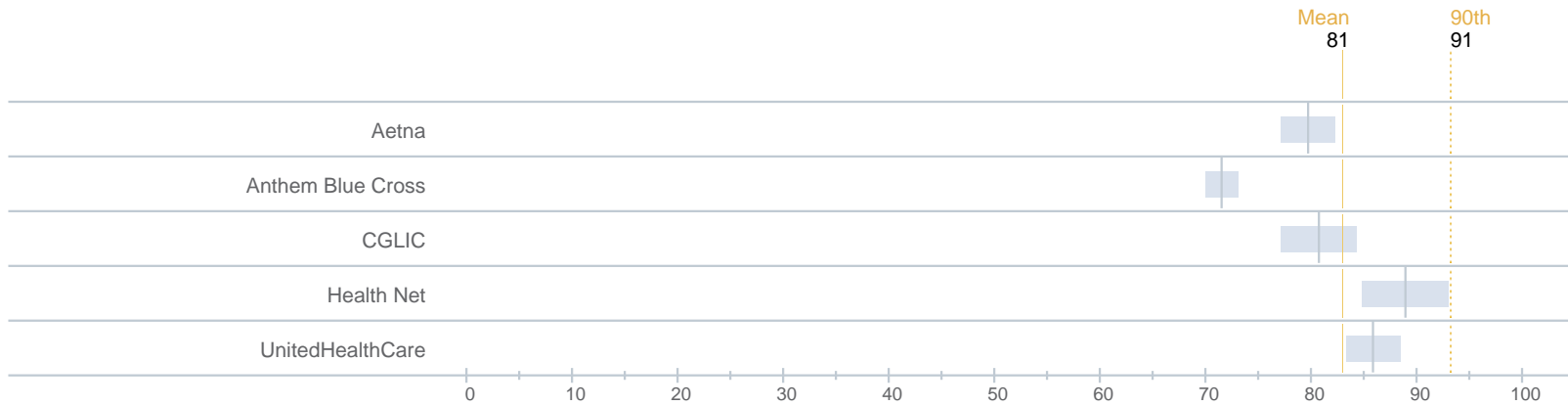


**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size



MUSCULOSKELETAL CONDITIONS <sup>PPO</sup>

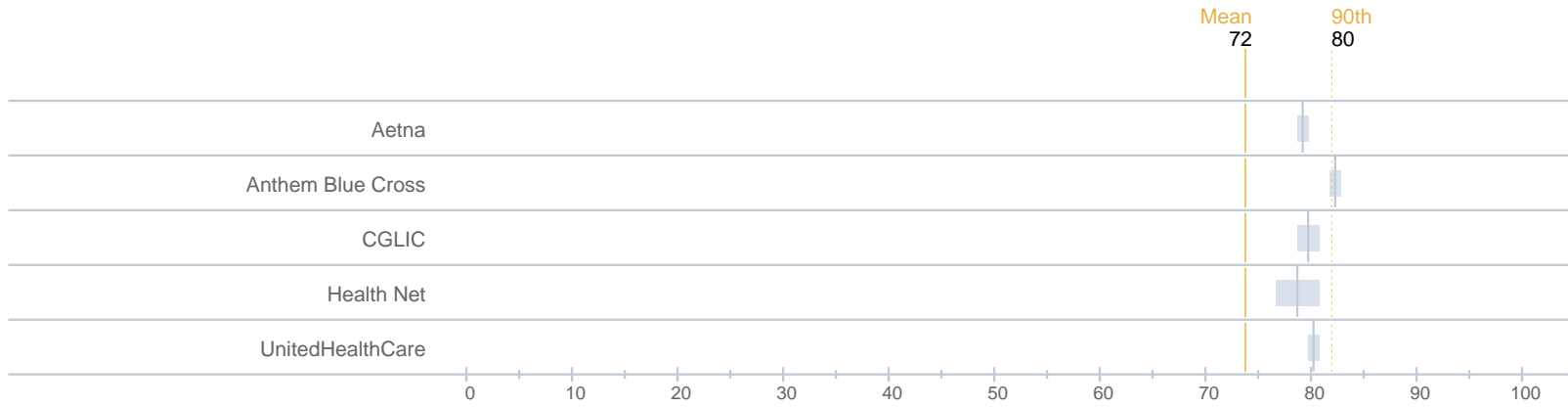
Anti-Rheumatic Drug Therapy



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

MUSCULOSKELETAL CONDITIONS PPO

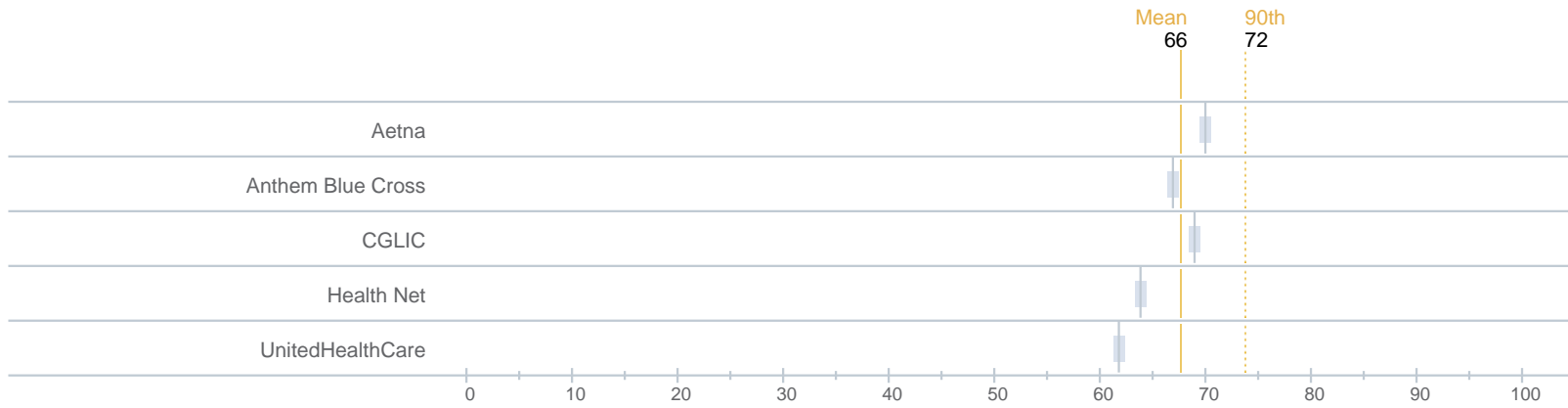
Low Back Pain Imaging



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
PREVENTION AND SCREENING

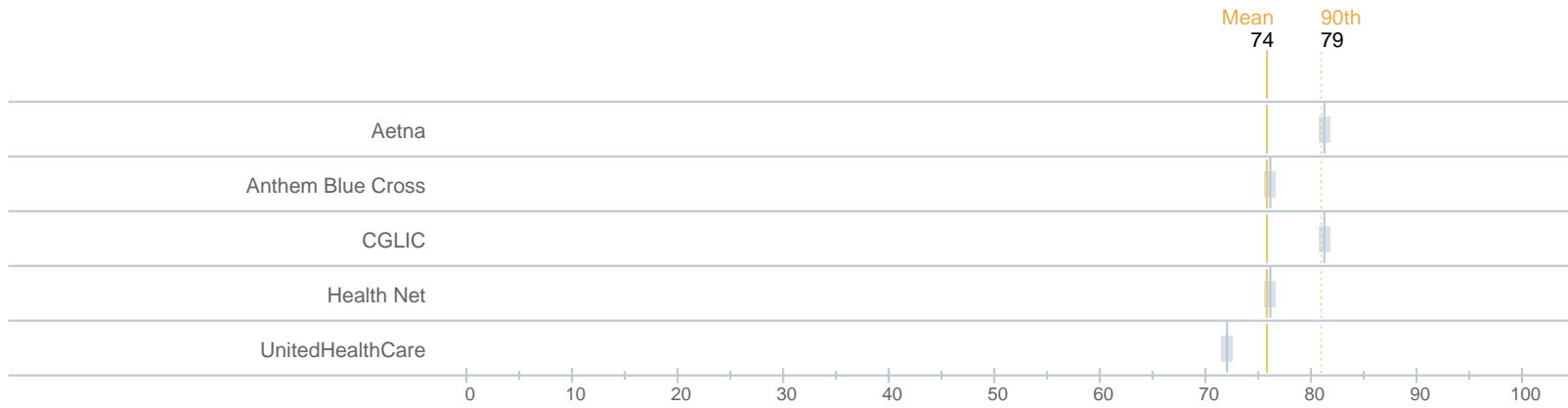
Breast Cancer Screening: Total



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
PREVENTION AND SCREENING

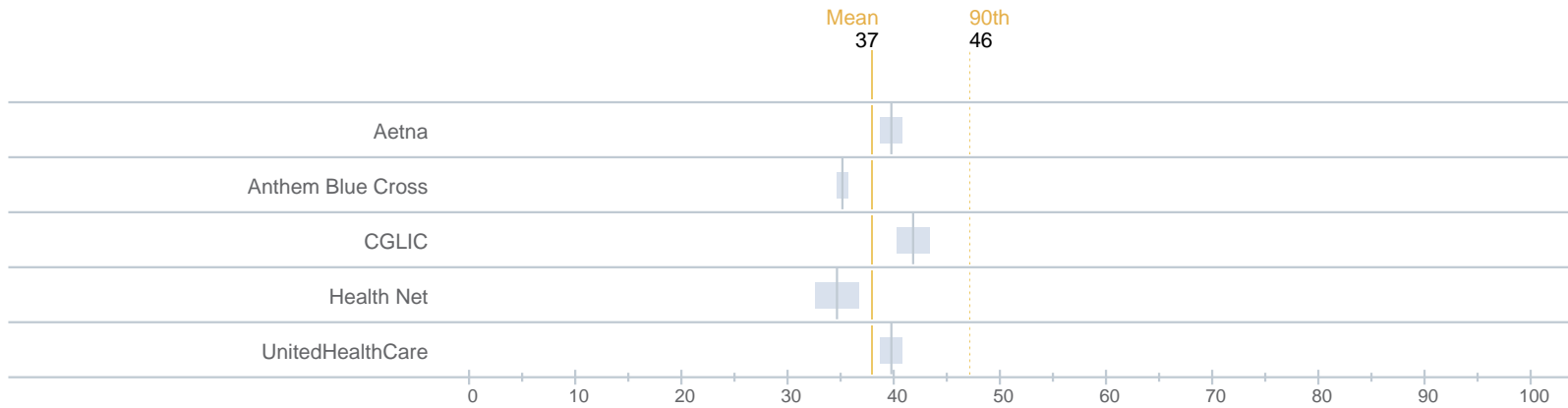
Cervical Cancer Screening



**NOTES** Mean and 90th percentile are national averages  
a - Lower number reflects better performance  
NR - Not reported  
NA - Not reported due to small denominator size

PPO  
PREVENTION AND SCREENING

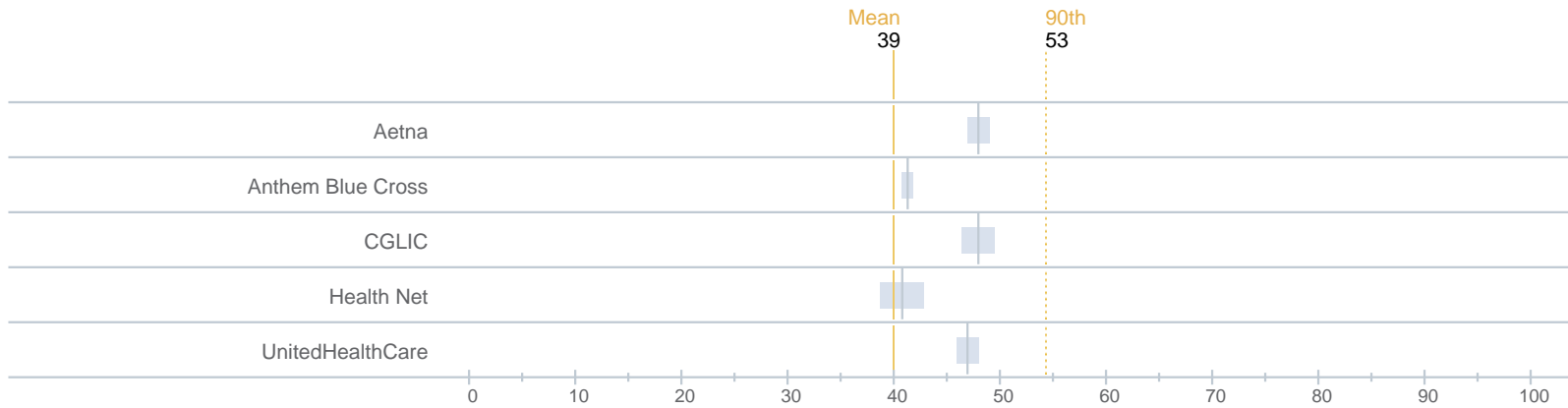
### Chlamydia Screening in Women: Age 16-20



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
PREVENTION AND SCREENING

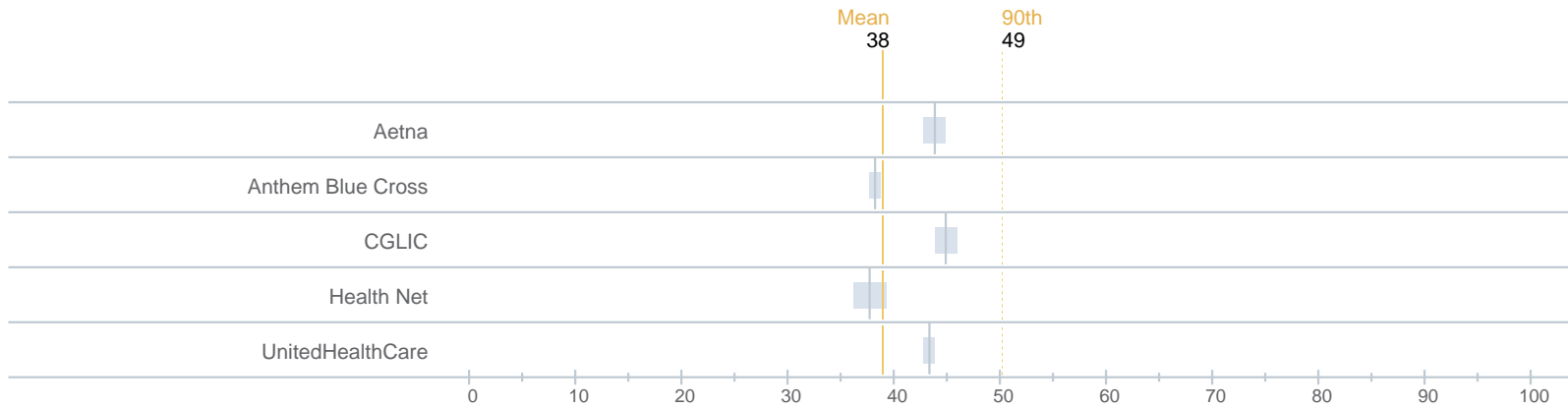
### Chlamydia Screening in Women: Age 21-24



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
PREVENTION AND SCREENING

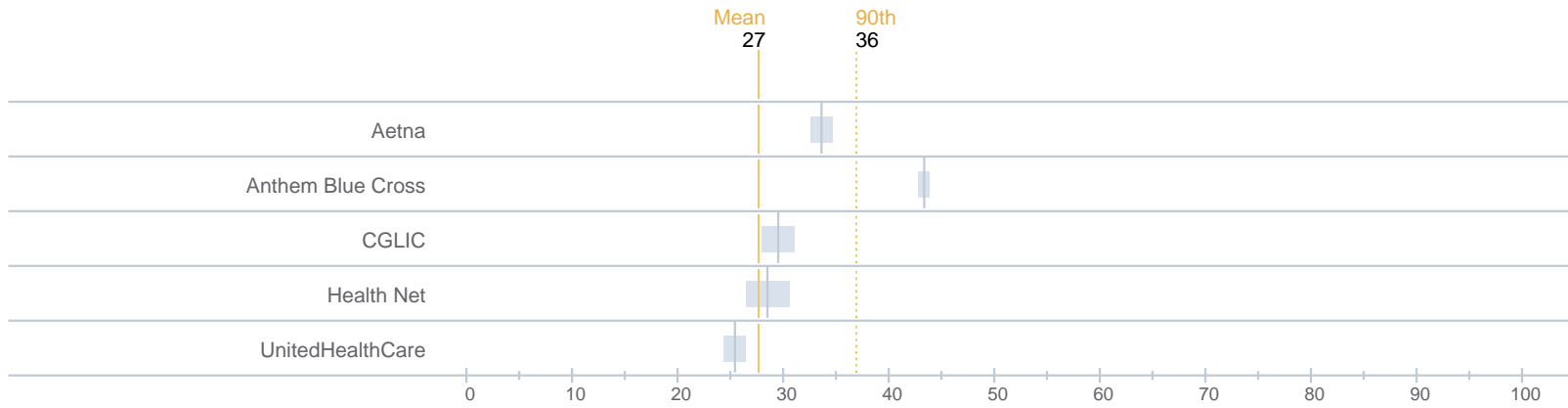
Chlamydia Screening in Women: Total



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
RESPIRATORY CONDITIONS

Avoidance of Antibiotic Treatment - Acute Bronchitis

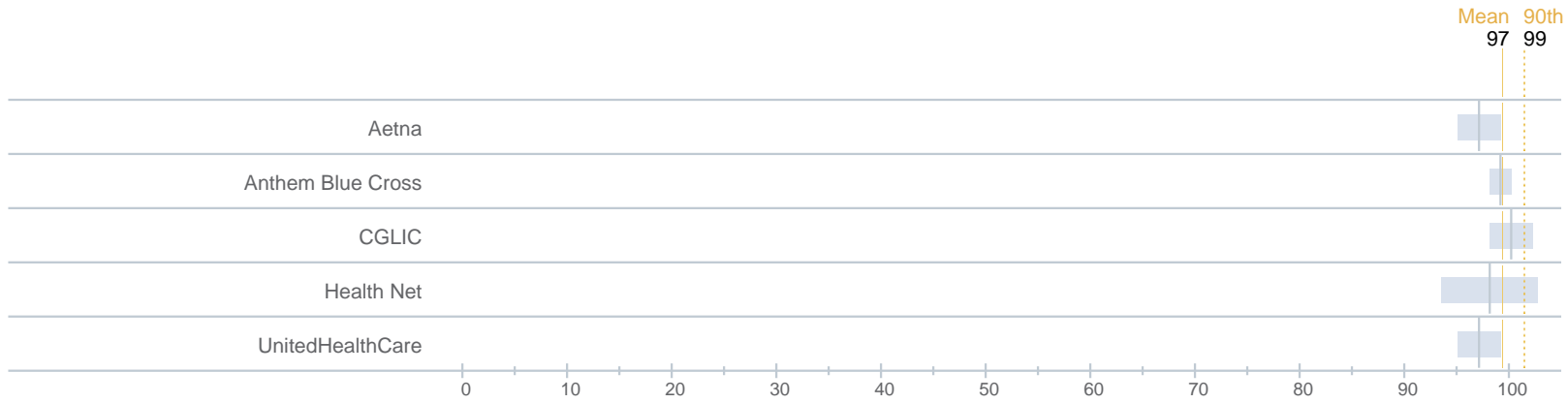


**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size



PPO  
RESPIRATORY CONDITIONS

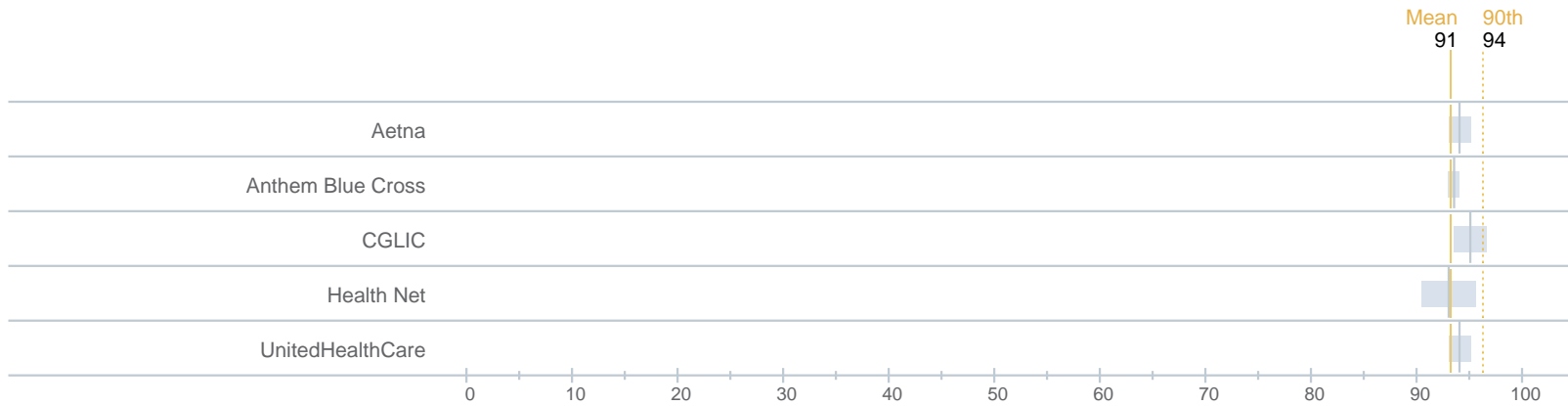
Use of Appropriate Medications - Asthma: Age 5-11



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
RESPIRATORY CONDITIONS

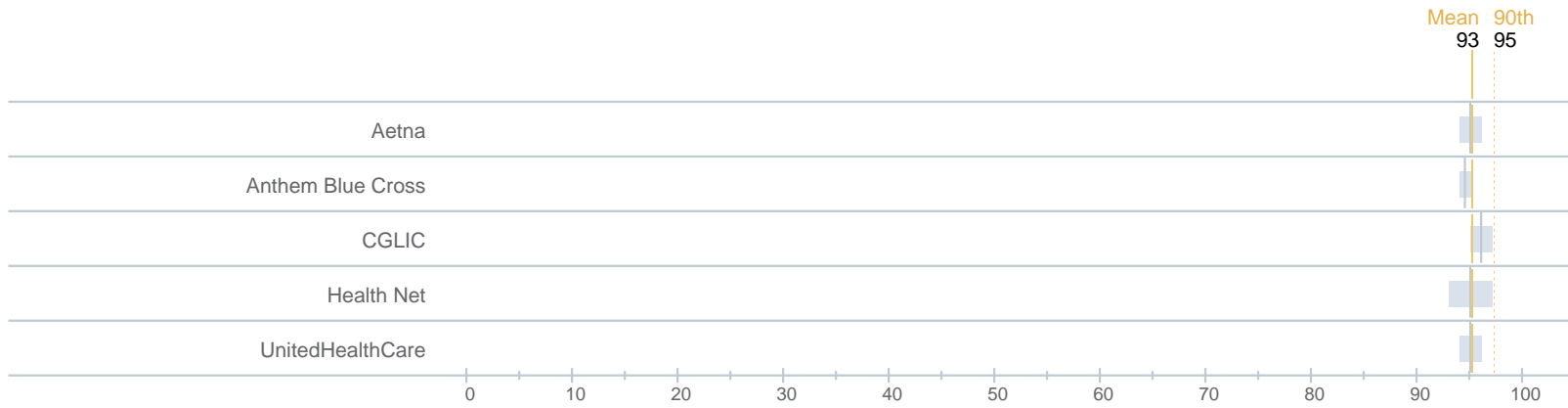
Use of Appropriate Medications - Asthma: Age 12-50



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
RESPIRATORY CONDITIONS

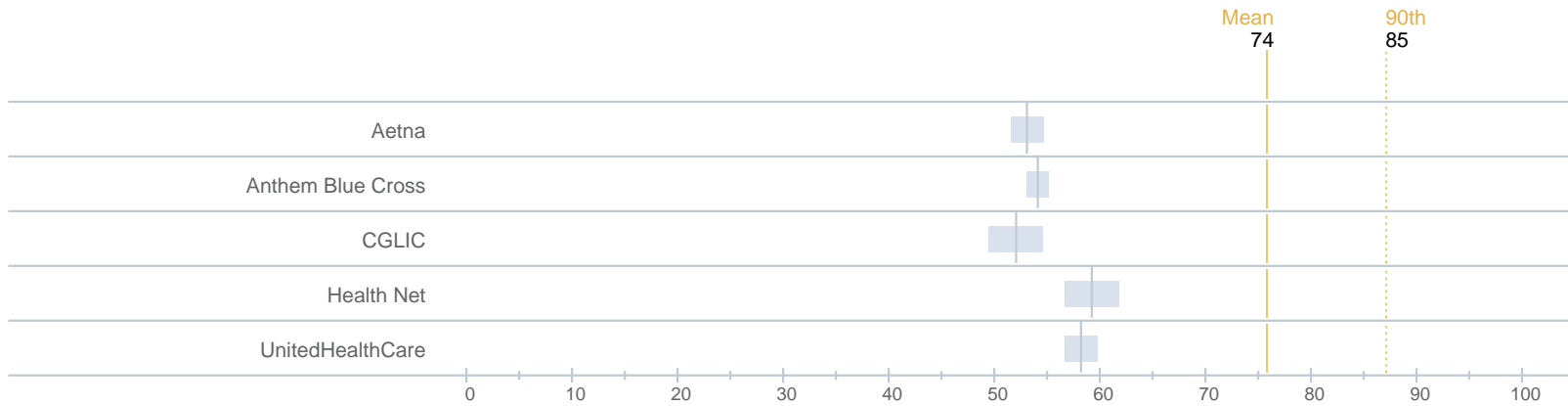
Use of Appropriate Medications - Asthma: Total



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
RESPIRATORY CONDITIONS

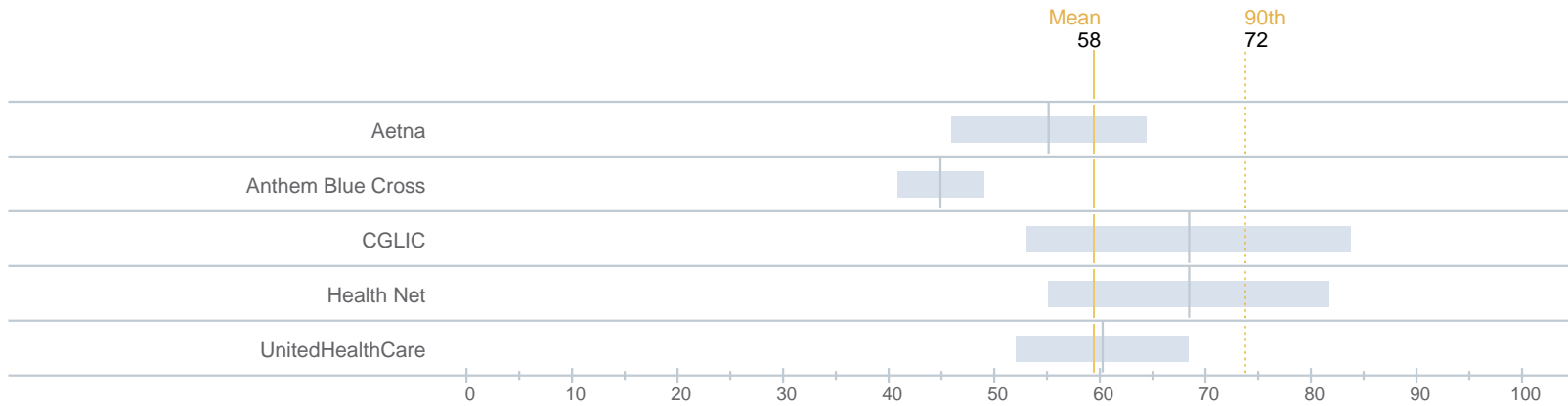
Testing for Children with Pharyngitis



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
RESPIRATORY CONDITIONS

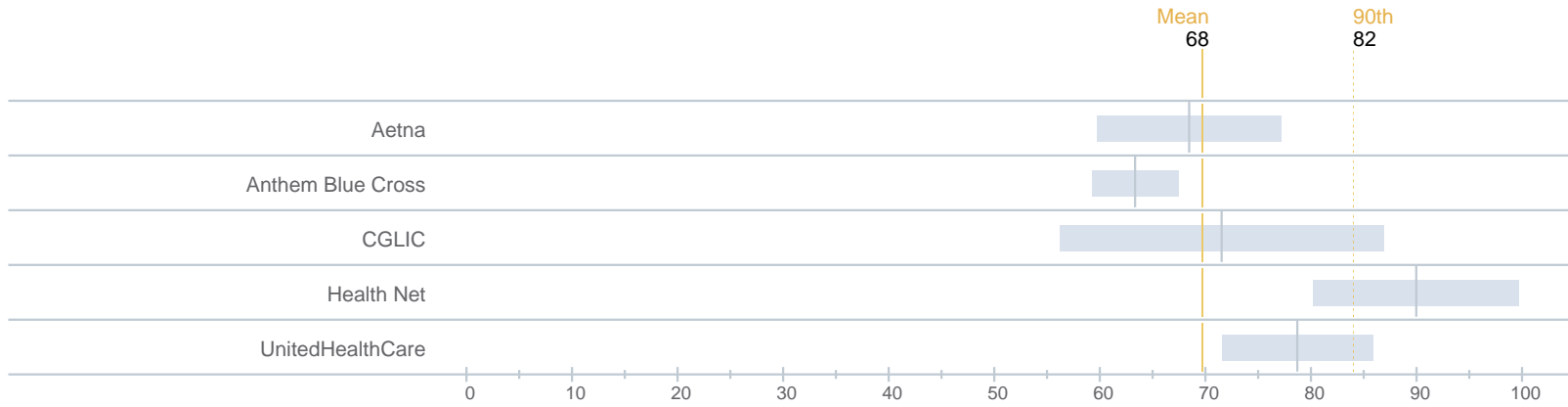
Pharmacotherapy Management of COPD Exacerbation: Systemic corticosteroid within 14 days



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
RESPIRATORY CONDITIONS

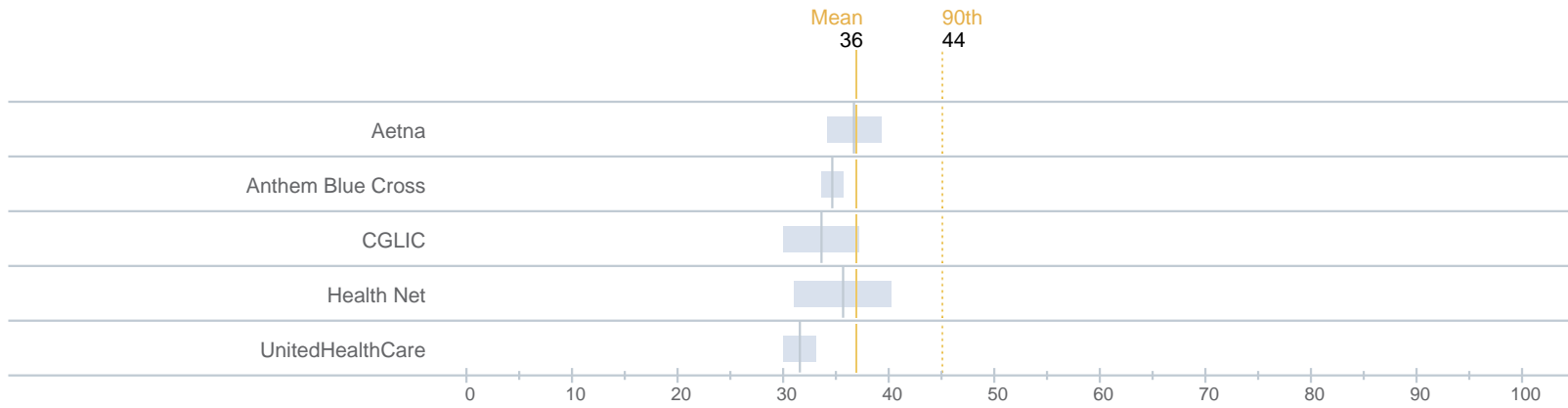
Pharmacotherapy Management of COPD Exacerbation: Bronchodilator with 30 days



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
RESPIRATORY CONDITIONS

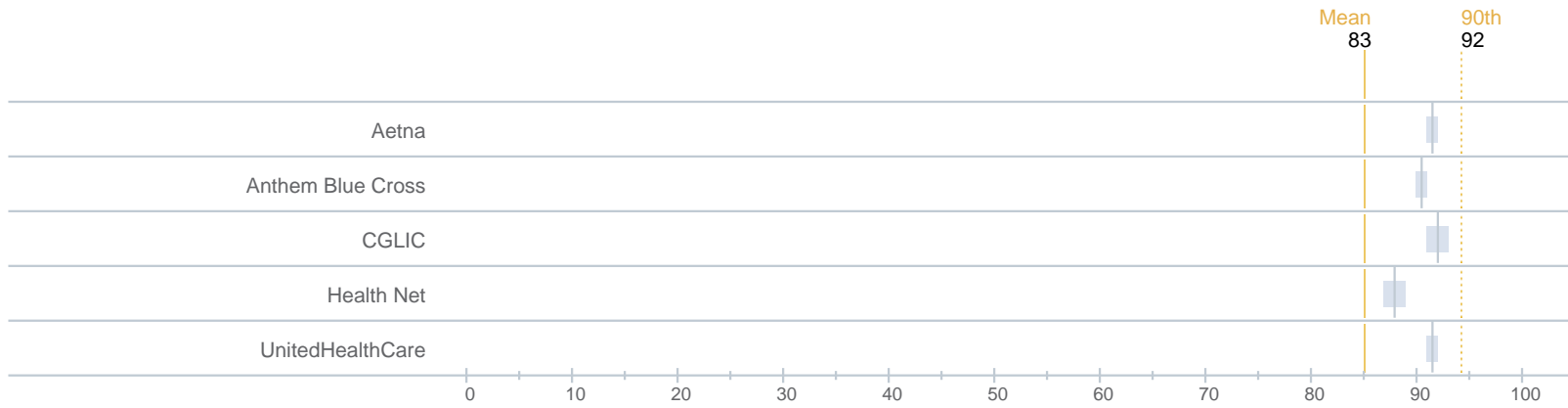
Use of Spirometry Testing - COPD



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size

PPO  
RESPIRATORY CONDITIONS

Treatment for Children with URI



**NOTES** Mean and 90th percentile are national averages  
 a - Lower number reflects better performance  
 NR - Not reported  
 NA - Not reported due to small denominator size