

CALIFORNIA MEDICARE	ACCESS/AVAILABILITY OF CARE			
	Call Abandonment ^a	Call Answer Timeliness	Alcohol and Other Drug Dependence Treatment	
			Initiation - Total	Engagement - Total
Aetna	4 ▼	78 ▼	34 ▼	3
Anthem Blue Cross	2 ▲	83	NR	NR
Blue Shield of CA	NR	NR	21 ▼	2 ▼
Health Net	2 ▲	89 ▲	22 ▼	3
Inter Valley Health Plan	2 ▲	96 ▲	17 ▼	1 ▼
Kaiser Permanente N Cal	2 ▲	80 ▼	27 ▼	6 ▲
Kaiser Permanente S Cal	2 ▲	81 ▼	27 ▼	6 ▲
SCAN Classic	3 ▲	86 ▲	18 ▼	1 ▼
SCAN Legacy	3 ▲	86 ▲	11 ▼	0 ▼
UnitedHealthCare	1 ▲	88 ▲	16 ▼	1 ▼
CCHRI Unwgt'd Avg w/ Kaiser	2	85		
CMS Nat'l Average	3	83		
CMS Nat'l 90th %	1	97		

NOTES

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CALIFORNIA MEDICARE	BEHAVIORAL HEALTH			
	Antidepressant Medication Management		Follow-up After Hospitalization for Mental Illness	
	Effective Acute Phase Treatment	Effective Continuation Phase Treatment	Follow-up within 30 days of hospital discharge	Follow-up within 7 days of hospital discharge
Aetna	65	46	23 ▼	18 ▼
Anthem Blue Cross	55	24 ▼	NA	NA
Blue Shield of CA	59 ▼	47	28 ▼	15 ▼
Health Net	65	52	56	37
Inter Valley Health Plan	64	54	3 ▼	3 ▼
Kaiser Permanente N Cal	92 ▲	72 ▲	83 ▲	66 ▲
Kaiser Permanente S Cal	84 ▲	68 ▲	77 ▲	65 ▲
SCAN Classic	66	53	45	31
SCAN Legacy	64	50	44	29
UnitedHealthCare	65	52	42 ▼	27 ▼
CCHRI Unwgt'd Avg w/ Kaiser	68	52	45	32
CMS Nat'l Average	65	51	54	37
CMS Nat'l 90th %	77	66	80	66

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CALIFORNIA MEDICARE	CARDIOVASCULAR CONDITIONS			
	Controlling High Blood Pressure	Cholesterol Management - Cardiovascular Conditions		Persistence of Beta-Blocker
		LDL-C Screening	LDL-C <100 mg/dL	
Aetna	70 ▲	92 ▲	64 ▲	71 ▼
Anthem Blue Cross	62	88	63 ▲	70
Blue Shield of CA	66	91	69 ▲	82
Health Net	68 ▲	89	66 ▲	84
Inter Valley Health Plan	73 ▲	90	63 ▲	86
Kaiser Permanente N Cal	86 ▲	97 ▲	80 ▲	87 ▲
Kaiser Permanente S Cal	86 ▲	97 ▲	80 ▲	92 ▲
SCAN Classic	69 ▲	93 ▲	63 ▲	78
SCAN Legacy	74 ▲	91	65 ▲	85
UnitedHealthCare	66	94 ▲	70 ▲	82
CCHRI Unwgt'd Avg w/ Kaiser	72	92	68	82
CMS Nat'l Average	61	88	56	83
CMS Nat'l 90th %	74	94	71	92

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CALIFORNIA MEDICARE	DIABETES							
	Comprehensive Diabetes Care							
	HbA1c Test	HbA1c < 8.0 percent	HbA1c <=9.0 percent	Retinal Exam	LDL-C Screening	LDL-C <100 mg/dL	Nephropathy Monitoring	Blood Pressure Control (<140/90)
Aetna	92	80 ▲	88 ▲	64	91 ▲	61 ▲	93 ▲	58
Anthem Blue Cross	87	66	74	59	88	54	91	63
Blue Shield of CA	92	73 ▲	83 ▲	73 ▲	90	59 ▲	93 ▲	67 ▲
Health Net	93 ▲	77 ▲	84 ▲	75 ▲	91 ▲	62 ▲	92 ▲	67 ▲
Inter Valley Health Plan	89	66	79 ▲	62	89	63 ▲	90	72 ▲
Kaiser Permanente N Cal	97 ▲	82 ▲	94 ▲	82 ▲	96 ▲	78 ▲	97 ▲	83 ▲
Kaiser Permanente S Cal	98 ▲	82 ▲	91 ▲	88 ▲	96 ▲	74 ▲	98 ▲	86 ▲
SCAN Classic	91	72 ▲	83 ▲	73 ▲	92 ▲	58 ▲	92	69 ▲
SCAN Legacy	93	77 ▲	86 ▲	77 ▲	91 ▲	56	94 ▲	67 ▲
UnitedHealthCare	96 ▲	82 ▲	90 ▲	72 ▲	91 ▲	67 ▲	93 ▲	73 ▲
CCHRI Unwgt'd Avg w/ Kaiser	93	76	85	73	92	63	93	70
CMS Nat'l Average	90	65	74	64	88	52	89	62
CMS Nat'l 90th %	96	80	89	78	94	64	94	75

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CALIFORNIA MEDICARE											
MEDICATION MANAGEMENT											
	Use of High-Risk Medications in the Elderly		Potentially Harmful Drug-Disease Interactions				Annual Monitoring Persistent Medications				
	One Prescription ^a	Two or More Prescriptions ^a	Total ^a	Falls + Tricyclic Antidepressants or Antipsychotics ^a	Dementia + Tricyclic Antidepressants or Anticholinergic Agents ^a	Chronic Renal Failure + Nonaspirin NSAIDs or Cox-2 Selective NSAIDs ^a	Total	ACE or ARBs	Digoxin	Diuretics	Anticonvulsants
Aetna	13 ▲	2 ▲	17 ▲	17	18 ▲	15	88 ▼	89 ▼	91	89 ▼	54 ▼
Anthem Blue Cross	23 ▼	5 ▲	17 ▲	14 ▲	21 ▲	12	85 ▼	85 ▼	86 ▼	86 ▼	62
Blue Shield of CA	27 ▼	6 ▼	22	19 ▼	30	12	86 ▼	86 ▼	88 ▼	86 ▼	55 ▼
Health Net	22	5 ▲	21 ▲	18	25 ▲	11	87 ▼	88 ▼	91 ▼	88 ▼	60 ▼
Inter Valley Health Plan	31 ▼	8 ▼	23	17	32	12	83 ▼	83 ▼	85 ▼	84 ▼	55 ▼
Kaiser Permanente N Cal	15 ▲	2 ▲	17 ▲	18	18 ▲	5 ▲	94 ▲	95 ▲	95 ▲	95 ▲	66 ▼
Kaiser Permanente S Cal	15 ▲	2 ▲	17 ▲	17	20 ▲	6 ▲	96 ▲	96 ▲	98 ▲	96 ▲	84 ▲
SCAN Classic	26 ▼	6 ▼	24	19	31	9	91	91	93	91	63 ▼
SCAN Legacy	29 ▼	7 ▼	28 ▼	21 ▼	34 ▼	15 ▼	92 ▲	93 ▲	93	92 ▲	63 ▼
UnitedHealthCare	21 ▲	4 ▲	21 ▲	17	24 ▲	11	90 ▼	90 ▼	92 ▼	91 ▼	61 ▼
CCHRI Unwgt'd Avg w/ Kaiser	22	5	21	18	25	11	89	90	91	90	62
CMS Nat'l Average	22	5	23	17	29	12	90	91	93	91	68
CMS Nat'l 90th %	13	2	16	12	19	5	94	95	97	95	81

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	MUSCULOSKELETAL CONDITIONS	
	Anti-Rheumatic Drug Therapy	Osteoporosis Management
CALIFORNIA MEDICARE		
Aetna	81 ▲	18
Anthem Blue Cross	74	17
Blue Shield of CA	68 ▼	17 ▼
Health Net	73	18 ▼
Inter Valley Health Plan	70	12 ▼
Kaiser Permanente N Cal	86 ▲	75 ▲
Kaiser Permanente S Cal	88 ▲	72 ▲
SCAN Classic	71	22
SCAN Legacy	63 ▼	18 ▼
UnitedHealthCare	74	19 ▼
CCHRI Unwgt'd Avg w/ Kaiser	75	29
CMS Nat'l Average	73	20
CMS Nat'l 90th %	85	30

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	PREVENTION AND SCREENING		
	Adult BMI Assessment	Breast Cancer Screening	Colorectal Cancer Screening
		Total	
CALIFORNIA MEDICARE			
Aetna	44 ▼	71 ▲	65 ▲
Anthem Blue Cross	50	66	56
Blue Shield of CA	46	74 ▲	62
Health Net	64 ▲	81 ▲	75 ▲
Inter Valley Health Plan	39 ▼	73 ▲	56
Kaiser Permanente N Cal	98 ▲	88 ▲	85 ▲
Kaiser Permanente S Cal	99 ▲	92 ▲	84 ▲
SCAN Classic	61 ▲	74 ▲	59
SCAN Legacy	59 ▲	74 ▲	69 ▲
UnitedHealthCare	60 ▲	75 ▲	67 ▲
CCHRI Unwgt'd Avg w/ Kaiser	62	77	68
CMS Nat'l Average	50	68	57
CMS Nat'l 90th %	78	81	75

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CALIFORNIA MEDICARE	RESPIRATORY CONDITIONS		
	Pharmacotherapy Management of COPD Exacerbation		Use of Spirometry Testing - COPD
	Systemic corticosteroid within 14 days	Bronchodilator with 30 days	
Aetna	63	65 ▼	23 ▼
Anthem Blue Cross	58	71	23 ▼
Blue Shield of CA	68	75	25 ▼
Health Net	70 ▲	85 ▲	27 ▼
Inter Valley Health Plan	35 ▼	75	17 ▼
Kaiser Permanente N Cal	73 ▲	87 ▲	55 ▲
Kaiser Permanente S Cal	73 ▲	86 ▲	55 ▲
SCAN Classic	67	78	31
SCAN Legacy	60 ▼	68 ▼	25 ▼
UnitedHealthCare	68	83 ▲	26 ▼
CCHRI Unwgt'd Avg w/ Kaiser	64	77	31
CMS Nat'l Average	67	78	34
CMS Nat'l 90th %	77	87	47

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